

### What You'll Need to Use Zoom for Your Telehealth Visit

#### The Essentials

- An internet connection – broadband wired or wireless (3G or 4G/LTE)
- Speakers and a microphone – built-in to your device or USB plug-in or wireless Bluetooth
- A webcam - built-in to your device or USB plug-in

#### Supported Operating Systems

- macOS X with macOS 10.9 or later
- Windows 10\*
- Note: For devices running Windows 10, they must run Windows 10 Home, Pro, or Enterprise. S Mode is not supported.
- Windows 8 or 8.1
- Windows 7
- Ubuntu 12.04 or higher
- Mint 17.1 or higher
- Red Hat Enterprise Linux 6.4 or higher
- Oracle Linux 6.4 or higher
- CentOS 6.4 or higher
- Fedora 21 or higher
- OpenSUSE 13.2 or higher
- ArchLinux (64-bit only)

#### Supported Browsers

- Windows: Internet Explorer 11+, Edge 12+, Firefox 27+, Chrome 30+
  - Note: Some features in the web client are not supported on IE.
- Mac: Safari 7+, Firefox 27+, Chrome 30+
- Linux: Firefox 27+, Chrome 30+

#### Supported Tablet and Mobile Devices

- Apple devices (iOS 8.0 or later, iPadOS 13 or later)
  - iPhone 4 or later, iPad Pro, iPad Mini, iPad 2 or later, iPod touch 4th Generation
- Android devices (Android 5.0x or later)
- Blackberry devices
- Surface PRO 2 or higher running Win 8.1 or higher
  - Note: For tablets running Windows 10, they must run Windows 10 Home, Pro, or Enterprise. S Mode is not supported.

#### Bandwidth Requirements

The bandwidth used by Zoom will be optimized for the best experience based on the participants' network. It will automatically adjust for 3G, WiFi or Wired environments.