

# Instructions for Coming to the Clinic with COVID-19

When you have COVID-19 and come into the clinic, it is important to stay away from others to prevent the spread of infection. The two most important steps you can take are to **wear your mask** and **limit your movement around the clinic**. Follow these instructions to protect others.

## Instructions

1. When you arrive, but before entering the clinic:
  - During business hours (8 am to 5 pm): Call the transport team at (206) 473-2751.
  - After hours\*: Call the front desk at (206) 606-1000.
2. The transport team will check to see if your room is ready and call you back when you can come into the clinic. If it's after hours, front desk staff will help.
3. After the transport team (or front desk) tells you your room is ready:
  - Make sure your mask is covering your mouth and nose.
  - Enter the clinic and tell the screener that you have COVID-19 and were told to go directly to your appointment.
  - Medical grade masks, such as surgical masks, N95, KN95 and KN94 are required at SCCA. If you aren't wearing a medical grade mask, the screener will give you one.
4. Go directly to the front desk of the floor your appointment is on. It is OK to use the elevator and the restroom. **Do not go to any other areas of the clinic. This is an important part of keeping others safe.**
5. Check in for your appointment. Show the front desk the instruction sheet you received from screening at the front door.
6. A staff member will escort you to an exam room.
7. Keep your mask on while you're in the room—even if you are alone. Do not leave the room unless a staff member says it is OK.
8. When staff tells you it is OK to leave the clinic, go directly to the building exit. Do not go to any other areas in the clinic.

\*After 5 pm or a weekend or holiday

(See other side)

## **Notes**

- Do not use valet parking or the SCCA shuttle.
- If you are waiting for a transportation, please wait outside or inside by the entrance and 6 feet apart from others.
- Do not enter the Bistro, Gift Shop, or Resource Center.
- One essential caregiver may accompany you to your appointment. Your caregiver will be required to wear a medical grade mask and stay with you at all times.

## **Questions?**

Please contact your care team with any questions or concerns.