



Plain Language Summary of Financial Assistance Policy Fred Hutchinson Cancer Center

Fred Hutchinson Cancer Center is committed to making sure our patients get the hospital care they need even if they cannot pay for that care. Providing health care to those who cannot afford to pay is part of our mission, and state law requires hospitals to provide free and discounted care to eligible patients.

Who is eligible for free or discounted care?

You may qualify for free or discounted care based on family size and income, even if you have health insurance. If you think you may have trouble paying for your health care, please talk with Fred Hutch Financial Services. When possible, we encourage you to ask for financial help before getting medical treatment.

What services are covered and how much is covered?

We provide free or discounted care to eligible patients for certain hospital-based services at Fred Hutchinson Cancer Center. The assistance varies based on your income—discounts range from 50% to 100%.

How do I apply for free or discounted care?

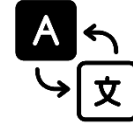
Any patient may apply for free or discounted care. To receive free or discounted care, submit an application and provide the documentation asked for in the form. If you would like to receive an application form or have questions, contact Financial Services at:

- When you are checking in or checking out of your visit to the hospital or clinic, by asking the front desk staff for help;
- By phone: (206) 606-6226 or toll free at 1 (800) 304-1763;
- By email at fincounsel@seattlecca.org;
- On our website seattlecca.org/patients/financial-assistance; or
- In person at our Financial Counseling Department at Fred Hutch's South Lake Union clinic 3rd floor Resource Center located at 825 Eastlake Ave. East, Seattle, Washington, 98109 Monday thru Friday 7:30 AM- 4:00PM.

(see next page)

Translations

Please contact Financial Services if you need the summary, financial assistance application, or the financial assistance policy in one of these languages:



- Spanish
- Russian
- Chinese
- Korean
- Vietnamese

Other assistance

You may qualify for one or more other financial assistance programs, including:

Coverage assistance

You may be eligible for other government and community programs including Medicaid/Apple Health and Veterans Affairs benefits. Please contact Financial Services to learn how these programs can help cover your medical bills and help you apply for these programs at (206) 606-6226.

Uninsured discount

We offer a discount for patients who do not have health insurance coverage. Please contact Financial Services about our discount program at (206) 606-6226.

Payment plans

Any balance for amounts owed by you is due within 30 days. The balance can be paid in any of the following ways:

- Credit card
- Payment plan
- Cash
- Check
- Online bill pay

If you need a payment plan, please call the number on your billing statement.

Contact information

Financial Services can be reached by phone: (206) 606-6226 or toll free at 1 (800) 304-1763 and by email at fincounsel@seattlecca.org. You can also visit us in person on the third floor of Fred Hutch's South Lake Union clinic located at 825 Eastlake Ave. East, Seattle, Washington, 98109.

Thank you for trusting us with your care.