

Parking Assist Program

Patients asked for a better parking experience. We're listening.

Seattle Cancer Care Alliance is introducing a ticketless/no-touch parking system beginning May 11, 2020. You will no longer need parking validation.

What changes can I expect to see in the garage?

You will no longer need a ticket. Parking staff will direct you to open parking spaces that are appropriate for your vehicle and help manage traffic flow/congestion. A parking staff member will be stationed at the gate to answer any questions you may have about the ticketless/no-touch parking system.

Will anyone be getting in my car?

No, the parking staff will be directing traffic and assisting in finding appropriate spots for your vehicle size. They will not be parking any vehicles.

Will the staff be taking necessary precautions to prevent the spread of the coronavirus?

All staff will be wearing the recommended personal protective equipment (masks and gloves) and will follow SCCA's stringent infection prevention standards.

Why don't I need a ticket?

We have a new system that reads front or rear license plates upon entry and exit and uses that information to determine how long you have been in the garage to calculate the parking fee.

How will I get validated with no ticket to stamp?

There is no longer a need for a validation stamp. The new parking fee reflects the "validated" rate for anyone using the facility. This rate is based on the length of stay in the garage and will not exceed \$4.

Since you are tracking plates, can I just set up an account to pay for my parking automatically?

At this time, we are not set up to provide this option. We expect this to be available at a future date.

What if I don't want my vehicle information recorded?

We take our patients' privacy seriously. The only information associated with your license plate references your vehicle's entry and exit times.

Do you keep the data from my vehicle entering and exiting the garage?

Yes, the license plate data is kept for reporting and auditing purposes.

I have a spot where I prefer to park that's closer to the elevator. Can I still park there?

Yes. Just tell the staff where you prefer to park, and they will assist you.