Pre-Surgery Testing: Initial Screening Call

→ Test Results

Pre-Surgery Testing: Surgical CNC to review test results (No pre-surgery call is made)

Surgical CNCs

Triage Center TC

Drive Through staff

Surgical APP

Follow COVID-19 screening algorithm

Call patient 3-5 days prior to surgery

Patient Symptomatic?

Notify care team CNC that patient is symptomatic

PS RN to place order for COVID-19 test via powerplan and add patient to daily email to Triage TC

Asymptomatic

1 day before surgery

Surgical CNC to check for patient's test results

Status of results?

Email to surgeon, cc' CNC to determine medical necessity of surgery

Pending

Co-sign order for COVID-19 testing

Note: Does not need to occur prior to acting on order

3-5 days before surgery

Notify surgeon of new symptoms and verify patient can proceed with surgery

Symptom monitoring RN to follow patient per current guidelines for monitoring

Note: Pending result unlikely if test completed 48–72 hours in advance

Note: Email template includes date and time of scheduled surgery AND indicates if patient is symptomatic or asymptomatic

Surgical CNC to call or page surgeon to determine medical necessity of surgery

Surgical CNC to email surgeon to notify of negative test result

Surgical CNC to call patient to inform of negative test result and ask about new symptoms

Yes

New symptoms?

Surgeon to contact patient and inform them of positive result. Coordinate with UWMC scheduler if surgery is rescheduled

Patient can proceed with scheduled surgery

No

Note: Check to see if patient has had test ordered at UWMC/NWH in appropriate timeframe, if yes, follow up on test result one day prior to surgery

*Pre-visit screening RNs to call on the weekend for Monday surgeries

Infection prevention to change EPIC alert to "COVID"

Quality to remove r/o COVID alert

Positive

Negative

Surgical CNC to add patient to symptom tracker

Send email template to Triage TC daily at 2 pm

Call patients and schedule them for drive through testing or walk up testing in Triage Center

Complete COVID-19 Testing 48-72 hours before procedure

Add r/o covid alert in EPIC once confirmed that patient was tested at drive through *droplet/contact precautions and respiratory symptom alert only added for symptomatic patients

Check patient in, activate order, Print requisition, label and prepare test kit

Day of testing

Check patient out of EPIC

End

Patient relations to send batch email to negative tested patients

Labor pool RN to document email notification sent to patient

Note: If patient tested positive for COVID at an external facility contact IP immediately and follow path for positive patients
Pre-Visit Screening for Gen Onc and Heme patients 2 days prior to appointment: Initial Screening Call

Testing for symptomatic patients

Communication of test results

Centralized RN/TC pool

Triage center TC

Drive Through Staff

Triage APP

Date: May 5, 2020

Explain rationale and objectives for call per script

2 days before scheduled in-person visit

Call patients on daily list provided by clinical analytics

Patient can come in for scheduled appointment, advise patient to call CNC if new symptoms present anytime up until visit

RN to place order for COVID test using powerplan.

Symptomatic

Asymptomatic

Note: Does not need to occur prior to acting on order

At least 1 day before scheduled visit

Receives test results via daily report

Status of results?

Positive

Note: If patient unable or unwilling to come in for pre-testing and appointment has been deemed essential by provider, care team will be notified. Patient will be tested at front door upon arrival and put in droplet precautions. Every effort will be made to communicate rationale for testing to the patient prior to their visit per script.

Follow COVID-19 screening algorithm

Patient Symptomatic?

Note: If patient does not answer, VM left per script, asking patient to call care team to prior to their appointment to report symptoms.

Yes

Change to patient's appointment?

Primary oncologist to contact patient and explain changes in care plan

Care Team TC to contact Imaging supervisor and inform them positive patient arriving on unit

Imaging appt?

No

Yes

Complete COVID-19 Testing 48-72 hours before procedure

Add r/o covid alert in EPIC once confirmed that patient was tested at drive through *droplet/contact precautions and respiratory symptom alert only added for symptomatic patients

Check patient in, activate order, Print requisition, label and prepare test kit

Day of testing

Check patient out of EPIC

End

No

Yes

Yes

Same day add on?

Labor pool RN to document email notification sent to patient

Patient relations to send batch email to negative tested patients
Communication of test results

1. Drive through staff:
   - Triage TC
   - Triage APP
   - Transition Coordinator

2. Phase 1:
   - Call patient and follow COVID-19 screening algorithm 2-3 days before admission
   - Review patient's chart
     - If COVID test already ordered or resulted in required timeframe?
     - If not, place order for COVID-19 testing using powerplan

3. Asymptomatic:
   - Document. No further action required

4. Contact care team CNC to notify them of patient's symptoms

5. Co-sign standing order for COVID-19 testing

6. At least 1 day before scheduled admission
   - Receives test results
   - Status of results?
     - Positive
       - Triage APP to call hospital and let them know of positive patient arriving
       - Triage APP to email primary oncologist and inpatient attending to notify them of positive result
       - Triage APP to contact patient to inform of positive result and discuss precautions to take when going into hospital

    - Infusion APP on weekends
      - Infection prevention to change EPIC alert to "COVID"

7. For urgent direct admits (less than 5 days notice):
   - Admitting team/clinic team to arrange COVID testing and subsequent communication to UWMC

Note: Email template includes date and time of planned admission AND indicates if patient is symptomatic or asymptomatic

5 days prior to admission

Patient added to list of names given to LPN for screening/testing

Patient lives too far to come in for testing?

Email primary oncologist cc' Paul Hendrie to notify patient will need testing upon arrival

Email primary oncologist to notify them of calling patient to arrange pre-testing

Call patient – explain pre-test process and to expect call from LPN; presume clearance for admission if another call is not received

Yes

No

Symptomatic

Note: Transition Coordinator usually calls patient 1-2 days prior to admission to allow time for insurance authorization. Patient may not be aware of their admission 5 days in advance

Send email template to Triage TC daily at 2 pm

Complete COVID-19 Testing 48-72 hours before procedure

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