

Patient Educational Email Invitation Exposes Patient Information

On August 27th, 2019, Seattle Cancer Care Alliance (SCCA) identified an error made by a member of our staff. The error occurred when an email invitation was sent to patients without using the blind carbon copy function, causing the patients' email addresses to be visible to all recipients. The email, sent on August 27th, contained the recipient's email address and information to attend an educational event focused on a specific disease type. The email did not include any financial information, Social Security numbers or clinical details.

SCCA is committed to providing quality care while protecting our patients' personal information. SCCA has no evidence that this information was misused, and we sincerely regret any concern or inconvenience this mistake may have caused our patients. All those affected by the incident were notified by SCCA in writing on October 16, 2019. As a part of the investigation of this event, SCCA is currently evaluating its systems and processes to strengthen safeguards and prevent further occurrences.

For questions about the incident or to learn if your information was involved, please contact SCCA Corporate Integrity at 206-606-7154, 1-866-353-6098 or integrity@seattlecca.org.