A housing guide for our patients
# Table of contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>SCCA House</td>
<td>4</td>
</tr>
<tr>
<td>SCCA House rates</td>
<td>5</td>
</tr>
<tr>
<td>Pete Gross House</td>
<td>6</td>
</tr>
<tr>
<td>Pete Gross House rates</td>
<td>7</td>
</tr>
<tr>
<td>Ronald McDonald House</td>
<td>8</td>
</tr>
<tr>
<td>Ronald McDonald House rates</td>
<td>9</td>
</tr>
<tr>
<td>Facility tours</td>
<td>10</td>
</tr>
<tr>
<td>SCCA housing tour</td>
<td>10</td>
</tr>
<tr>
<td>SCCA Inpatient Hospital at UW Medical Center</td>
<td>10</td>
</tr>
<tr>
<td>Seattle Children’s inpatient tour</td>
<td>10</td>
</tr>
<tr>
<td>Transportation</td>
<td>11</td>
</tr>
<tr>
<td>Shuttle service</td>
<td>11</td>
</tr>
<tr>
<td>Volunteer airport pick-up</td>
<td>11</td>
</tr>
<tr>
<td>Disabled parking permits</td>
<td>11</td>
</tr>
<tr>
<td>Airport ground transportation</td>
<td>11</td>
</tr>
<tr>
<td>Donated air transportation</td>
<td>11</td>
</tr>
<tr>
<td>Road to Recovery service program</td>
<td>11</td>
</tr>
<tr>
<td>Public transportation</td>
<td>11</td>
</tr>
<tr>
<td>Other</td>
<td>11</td>
</tr>
<tr>
<td>Paying for housing expenses</td>
<td>12</td>
</tr>
<tr>
<td>Insurance coverage</td>
<td>12</td>
</tr>
<tr>
<td>American Cancer Society lodging program</td>
<td>12</td>
</tr>
<tr>
<td>Family Assistance Funding</td>
<td>12</td>
</tr>
<tr>
<td>Fundraising</td>
<td>13</td>
</tr>
<tr>
<td>Medicaid</td>
<td>13</td>
</tr>
<tr>
<td>Washington Medicaid</td>
<td>14</td>
</tr>
<tr>
<td>Alaska Medicaid</td>
<td>14</td>
</tr>
<tr>
<td>Other out-of-state Medicaid</td>
<td>15</td>
</tr>
<tr>
<td>Washington State Medicaid brokers</td>
<td>16</td>
</tr>
</tbody>
</table>
You and your family may be beginning an unexpected journey of treatment and recovery in an unfamiliar place. This can feel overwhelming, but the entire Seattle Cancer Care Alliance (SCCA) team is here to support you and help with your housing decisions.

This housing guide was created to provide resources and reduce the stress that can come from seeking treatment away from home.

Please do not hesitate to reach out to us at (206) 606-7263 or housing@seattlecca.org with any questions you may have about your options. If you have questions specific to one of the properties, including availability or making a reservation, please contact the property directly.
SCCA House

Conveniently located near Seattle Cancer Care Alliance, SCCA House was designed to bring the comforts of home to our patients who are temporarily relocating for treatment. Offering room combinations to fit many family sizes, each suite has a small fridge, microwave, sink, cable TV, phone for local calls, and wireless Internet access.

The staff and guests at SCCA House form a community that understands the circumstances of living with cancer. They offer community-sponsored dinners, game nights, and other special events. At SCCA House, you’ll have the opportunity to connect with others or have the privacy you need. An important feature is our vigilant attention to infection prevention practices and measures.

As a guest at SCCA House, you will have access to the following:

- Dining room and community kitchen with multiple full-size stations
- Complimentary laundry room
- Media room and children’s playroom
- Exercise room
- Meditation room and tranquil rooftop garden
- Resource center and library
- Free shuttle service to and from SCCA clinic every 20 minutes, M–F, 7 a.m. to 7 p.m.
- Shine, a retail shop on the first floor with oncology products, services, and guidance
- Complimentary parking (limited availability)
SCCA House rates

Rates at SCCA House are competitive with local hotels and exempt from the Washington State hotel tax.

<table>
<thead>
<tr>
<th>Suite Type</th>
<th>Daily Rate (1–29 nights)</th>
<th>Monthly Rate (30+ nights)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patient Suite</td>
<td>$82/night</td>
<td>$74/night</td>
</tr>
<tr>
<td>Patient &amp; Caregiver Suite</td>
<td>$103/night</td>
<td>$93/night</td>
</tr>
<tr>
<td>Patient &amp; Family Suite</td>
<td>$137/night</td>
<td>$123/night</td>
</tr>
</tbody>
</table>

- Patient Suite:
  - Queen-size bed

- Patient & Caregiver Suite:
  - Queen-size bed
  - Twin-size bed in separate caregiver area

- Patient & Family Suite:
  - Queen-size bed
  - Twin-size bed in separate caregiver area
  - Queen-size sleeper sofa

To confirm current rates, make reservations, or ask questions, please call the house at (206) 204-3700 or email sccahouse@sccaaplus.com. If your insurance offers a lodging benefit or accepts direct billing, we are happy to offer that service. Also see Medicaid (p. 12).
Pete Gross House

Located less than half a mile from SCCA, Pete Gross House offers fully furnished private apartments for SCCA patients who need temporary extended-stay lodging during treatment. We consider the special needs of oncology patients, making these units are ideal for patients who would like a more isolated environment.

Each apartment is equipped with:
- Washer/dryer
- Full kitchen
- Furniture and furnishings
- Cable TV and DVD player
- Phone for local calls
- Wireless Internet access

Other conveniences include:
- Complimentary wheelchair-accessible shuttle service to the SCCA clinic and nearby grocery store, Monday to Friday, 7 am to 7 pm, every 20 minutes
- Underground guest parking (limited availability; $110/month)
Pete Gross House rates

Pete Gross House is exempt from the Washington State hotel tax and is able to offer a savings of over 15% compared to standard hotel rates.

<table>
<thead>
<tr>
<th>Studio</th>
<th>Monthly rate (30+ nights): $1,510–$1,646</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Twin trundle bed</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>One bedroom</th>
<th>Monthly rate (30+ nights): $2,015–$2,115</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Queen-size bed or twin trundle bed</td>
</tr>
<tr>
<td></td>
<td>Queen-size sleeper sofa</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Two bedroom</th>
<th>Monthly rate (30+ nights): $2,686–$3,024</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Queen-size bed</td>
</tr>
<tr>
<td></td>
<td>Twin trundle bed</td>
</tr>
<tr>
<td></td>
<td>Queen-size sleeper sofa</td>
</tr>
<tr>
<td></td>
<td>Two bathrooms</td>
</tr>
</tbody>
</table>

To confirm current rates, make reservations, or ask questions, please call (206) 262-1000 or email Pete_Gross_House@pinnacleliving.com. If your insurance offers a lodging benefit or accepts direct billing, we are happy to offer that service. Also see Medicaid (p. 13).
Spanning three buildings, the Ronald McDonald House in Seattle is a home away from home for families focused on the health of their child.

To qualify:

- Your child must be admitted to or receiving treatment at Seattle Children’s Hospital or one of Children’s satellite clinics. SCCA pediatric transplant patients will have some of their treatment at Seattle Children’s.
- Your child must be 21 years of age or younger.
- You anticipate needing housing for four nights or more while your child is in treatment.
- The patient must have a home address that is at least 45 miles away from the Seattle Ronald McDonald House.

Houses A and C offer each family their own bedroom with two beds, private bath, telephone, TV/DVD player, and Internet connection. Shared communal spaces include:

- Kitchen and dining room
- Large living rooms
- Computer room with Internet access
- Library
- Free laundry facilities
- Teen room
- Indoor and outdoor play areas
- Exercise room
- Theater

Additionally, there are 10 furnished apartments that are available for families of bone marrow transplant patients who require isolation and are not able to live in communal housing. These apartments have sleeping capacity for up to six people and include:

- Fully equipped kitchen
- Washer/dryer
- Cable TV and DVD player
- Phone for local calls
- Wireless Internet access

Other conveniences available to all residents include:

- A stocked common pantry
- Volunteer-prepared hot meals
- Activities and outings for kids
- Weekly visits from certified therapy dogs
Ronald McDonald House rates

Rooms are assigned based on each family’s needs and comfort, as well as space availability.

- The Ronald McDonald House suggests families contribute $30/night if they are able to.
- All families are welcome regardless of their ability to contribute.
- If you know that your child has medical coupons or is eligible for Medicaid funding, please discuss with the house staff and contact your Medical Transportation Office well in advance to see if they will cover your housing costs.

Please refer to the Ronald McDonald House website at [www.rmhcseattle.org](http://www.rmhcseattle.org) for important information about the facility, or call their housing staff at (206) 838-0610.
Facility tours

We surround our patients with a remarkable team of dedicated professionals who care about our patients and their loved ones and who all share the same goal of offering the best possible outcome for better, longer, richer lives. To give you an up-close example of this mission at work, we offer facility tours of SCCA housing, UW Medical Center and Seattle Children’s. Please use the information below to schedule a tour.

**SCCA housing tour**

Volunteer Services can schedule tours of SCCA House and Pete Gross House — please let us know at least three business days in advance.

Contact (206) 606-1073 or volunteer@seattlecca.org.

**SCCA Inpatient Hospital at UW Medical Center**

SCCA Inpatient Hospital at UWMC tours take place Monday through Friday at 2:45 p.m. and are approximately 20 to 30 minutes long.

Call (206) 606-1073 to schedule a tour.

**Seattle Children’s inpatient tour**

Tours usually take about 20 to 30 minutes and are scheduled for all pediatric transplant consultation patients.

For more information contact (206) 606-1073 or volunteer@seattlecca.org to schedule a tour.
Transportation

There are many options to help patients and their families get to Seattle and navigate the city.

Shuttle service

SCCA has a free shuttle service that runs between our main locations (SCCA, UW Medical Center, Pete Gross House, and SCCA House) from 7 am to 7 pm on weekdays, excluding holidays. Schedules with specific pick-up times can be found at all locations and at http://www.seattlecca.org/shuttle-schedule.

Airport ground transportation

Seattle-Tacoma International Airport (SEA) is about a 30-minute drive from SCCA and can be reached via LINK rail, car, Shuttle Express, taxi, or bus.

More information can be found at www.portseattle.org.

Donated air transportation

The National Patient Travel Center exists to help patients find access to appropriate charitable medical air transportation resources in the United States.

Contact: (800) 296-1217 or www.patienttravel.org.

Road to Recovery service program

An American Cancer Society service program that provides transportation for cancer patients to their treatments and home again. Transportation is provided according to the needs and available resources in the community.

Contact SCCA Resource Coordinator: (206) 606-2081 or ACS directly at (800) 227-2345.

Public transportation

Seattle offers a variety of public transit options including buses, light rail, streetcars, and ferries.

Other

Gas vouchers and free or discounted transportation options may be available. Please consult with your social worker for assistance.

Volunteer airport pick-up

To request a ride to or from Seattle-Tacoma International Airport (SEA), please contact Volunteer Services at least three business days prior to your travel date with complete flight information.

Volunteer Services: (206) 606-1073 or volunteer@seattlecca.org.

Disabled parking permits

SCCA offers disabled parking permit applications based on medical need. These permits allow patients to park in disabled parking spots and at city meters for free (private parking garages still require payment). Applications can be found through the SCCA Social Work Office or the Department of Motor Vehicles.
Paying for housing expenses

SCCA can help you navigate the best solution for your family. Please don’t hesitate to get in touch with any questions; we work in partnership with patients every day.

SCCA Social Work Department: (206) 606-1076 or socialw@seattlecca.org
SCCA Housing Team: (206) 606-7263 or housing@seattlecca.org
SCCA Patient Financial Services Coordinator: (206) 606-1113
SCCA Resource Coordinator: (206) 606-2081

Insurance coverage

Some insurance plans offer lodging and travel benefits. Contact your insurance company to see if your plan offers these benefits and what the limitations might be (e.g., mileage, dollar amounts, reimbursement process). Some insurance companies require a letter of medical necessity before approving benefits; the SCCA Housing Team can help facilitate this.

SCCA Housing Team: (206) 606-7263 or housing@seattlecca.org

American Cancer Society lodging program

The American Cancer Society works with hotels in the downtown Seattle area that want to donate rooms to cancer patients. However, space is limited and is rarely available for more than five nights consecutively. These rooms are set aside specifically for patients and are not an option for caregivers alone. For more information about the program and to get a referral, call the SCCA Patient Navigator.

SCCA Resource Coordinator: (206) 606-2081 or ACS directly at (800) 227-2345

Family Assistance Funding

Limited financial assistance for temporary lodging and travel may be available for SCCA patients who qualify. Contact your social worker or patient navigator for an application.
Fundraising

Many families find fundraising in their communities and social groups to be an uplifting and effective way to build support networks and help address financial needs. There are programs designed to help patients organize, launch, and sustain grassroots fundraising campaigns with flyers, t-shirts, and web campaigns. Donors are often able to receive tax deductions for their donations.

National Foundation for Transplants
1-800-489-3863
www.transplants.org

Help Hope Live
1-800-642-8399
www.helphopelive.org

Medicaid

For most Medicaid recipients who meet eligibility requirements, lodging and travel benefits are generally offered. Please be aware that patients are responsible for paying deposits, parking fees, and phone charges. If you think there may be a change in your Medicaid status or eligibility, call your Medicaid broker as soon as possible to avoid any unexpected denials in coverage. While Medicaid patients may indicate their preference for housing facilities, the Medicaid broker has the final decision about where to lodge patients.

To better understand the pre-approval process, the term “medically necessary,” and the details to arrange for payment, contact the SCCA Housing Team at (206) 606-7263 or housing@seattlecca.org.
**Washington Medicaid**

Washington State Medicaid provides medically necessary lodging and transportation for patients who qualify and have a referral from their home physician. To facilitate this process, Washington State Medicaid uses “brokers” (see page 15) to authorize these requests for Medicaid patients.

**What you need to do:**

1. Contact the SCCA housing team at (206) 606-7263 as soon as you know your appointment date. We’ll submit a request in writing for lodging to your broker describing the housing options and the medical necessity.

2. Call the broker for your county to be sure that all of the lodging criteria are met. If the criteria are not met, there is a possibility that your lodging or transportation benefits could be denied.

3. Speak to your broker about transportation arrangements.

4. Once your broker has approved your lodging and transportation, they’ll make reservations and contact you directly with the details.

5. If you don’t hear from your broker at least one day before your appointment, contact them and/or the SCCA Housing team.

6. Schedule an appointment with SCCA housing team **within the week** you arrive so we can review your benefits and requirements for ongoing support. Call the SCCA housing team at (206) 606-7263 or e-mail housing@seattlecca.org.

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**Alaska Medicaid**

Alaska State Medicaid also provides medically necessary lodging and transportation for patients who qualify and have a referral from a physician.

**What you need to do:**

1. Your referring physician’s office must contact Alaska Medicaid to authorize benefits for out-of-state travel and lodging.

2. After you’re pre-authorized, your referring Alaska physician’s office will make reservations for your lodging at a contracted facility. The Hotel Nexus, (206) 365-0700, is contracted as an AK Medicaid provider for lodging and meals. Extended Stay America – Seattle/Northgate is a contracted Alaska Medicaid provider for lodging only. Phone: (206) 365-8100 or toll-free (800) 804-3724.

3. The State Travel Office will make your flight arrangements. You can contact them at (800) 514-7123.

4. Written vouchers will be given for taxis and for lodging. They are required by your taxi driver or hotel or meal provider as payment.

5. The SCCA Housing Team will request extensions once you are here if they are medically necessary. We have the necessary forms to complete for your housing and transportation providers.

6. Schedule an appointment with SCCA housing team **within the week** you arrive so we can review your benefits and requirements for ongoing support. Call the SCCA housing team at (206) 606-7263 or email housing@seattlecca.org.
Other out-of-state Medicaid

SCCA welcomes many out-of-state patients. If you’re not from Washington or Alaska, make your request through your local Medicaid office for prior approval of transportation and lodging expenses. Please be aware that many out-of-state Medicaid programs may not pay for transportation and lodging, or they may only pay a portion of lodging costs.

Please request detailed information about your benefits from your Medicaid office and instructions on how it is administered (i.e., pay up front and be reimbursed or direct billing)
<table>
<thead>
<tr>
<th>Broker (counties covered)</th>
<th>Phone &amp; TDD#</th>
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<tbody>
<tr>
<td><strong>Human Services Council</strong></td>
<td>(800) 752-9422 or (360) 694-9997</td>
</tr>
<tr>
<td>Clark, Cowlitz, Klickitat, Skamania and Wahkiakum counties</td>
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<tr>
<td><strong>HOPELINK</strong></td>
<td>(800) 923-7433 (King)</td>
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<tr>
<td>King and Snohomish counties</td>
<td>(855) 766-7433 (Snohomish)</td>
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<tr>
<td></td>
<td>TDD: (800) 246-1646</td>
</tr>
<tr>
<td><strong>NW Regional Council</strong></td>
<td>(360) 738-4554</td>
</tr>
<tr>
<td>Island, San Juan, Skagit and Whatcom counties</td>
<td>TDD: (800) 585-6749</td>
</tr>
<tr>
<td><strong>Paratransit</strong></td>
<td>(800) 756-5438 (North Mason, Kitsap, Clallam &amp; Jefferson)</td>
</tr>
<tr>
<td>Pierce, Clallam, Jefferson, Kitsap, North Mason, Pacific, Thurston, Lewis, Grays Harbor and South Mason counties</td>
<td>(800) 846-5438 (Grays Harbor, Lewis, South Mason, Pacific, Thurston)</td>
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<tr>
<td></td>
<td>(800) 925-5438 (Pierce)</td>
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<tr>
<td></td>
<td>TDD: (800) 934-5438</td>
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<tr>
<td><strong>People for People</strong></td>
<td>(800) 233-1624 or 509-248-6793</td>
</tr>
<tr>
<td>Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia, Chelan, Douglas and Okanogan counties</td>
<td>TDD: (800) 606-1302 or 509-453-1302</td>
</tr>
<tr>
<td><strong>Special Mobility Services</strong></td>
<td>(800) 892-4817 or (509) 534-9760</td>
</tr>
<tr>
<td>Ferry, Pend Oreille, Stevens, Grant, Lincoln, Adams, Spokane, Asotin, Garfield and Whitman counties</td>
<td>TDD: (800) 821-7167 or (509) 534-8566</td>
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