

HOUSING OPTIONS

Seattle Cancer Care Alliance



www.Seattlecca.org/Housing

"We're here to help you."

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For questions or additional guidance contact the Housing Department at **(206) 288-7263** or e-mail housing@seattlecca.org.



Fred Hutchinson Cancer Research Center
UW Medicine
Seattle Children's

SCCA House

207 Pontius Ave N | Seattle, WA 98109
(206) 204-3700 | sccahouse@seattlecca.org



SCCA House was built to be a home away from home for patients seeking treatment at SCCA. This affordable, 80-unit facility opened in 2009 and is conveniently located within blocks of SCCA. It features fully furnished rooms with kitchenettes and many amenities, including free shuttle service. SCCA House was designed and built with very strong infection control measures – an extra step to help keep you safe.

Amenities include:

- Free shuttle service to SCCA and the grocery store
- Free laundry room
- Free guest parking
- Community dining room
- Community chef-size kitchen w/ 7 cooking stations
- Community living room
- Wellness room
- Business center & resource room
- Classroom for educational events & support groups
- Media room
- Children’s play room
- Free wireless Internet & data ports
- Terrace and rooftop decks
- Direct insurance or Medicaid billing

SCCA House has a tranquil rooftop garden with incredible views of the city – a nice place to escape the stress of the day. Caring staff and helpful volunteers are available to assist and support patients during their stay. The wheel chair accessible shuttle transports patients to SCCA and local grocery stores. SCCA House offers a secure building with plenty of underground parking.

Each guest room is outfitted with a kitchenette including a microwave, small refrigerator, and sink. Telephone for local calls, cable TV, and wireless internet are also included. All baths are equipped with handholds and some rooms provide roll-in showers.

Fees:

Patient Suite \$69/night	Patient & Caregiver Suite \$89/night	Patient & Family Suite \$120/night
<ul style="list-style-type: none">• Sleeps two• Queen size bed• Flat-Screen TV• Kitchenette	<ul style="list-style-type: none">• Sleeps three• Queen size bed• Twin size bed• Flat-Screen TV• Separate caregiver area• Kitchenette	<ul style="list-style-type: none">• Sleeps Five• Queen size bed• Twin size bed• Separate caregiver area• Queen size sleeper sofa• Flat-Screen TV• Kitchenette

SCCA House is exempt from WA State hotel tax and is able to offer a **savings of over 15%** compared to standard hotel rates. When you factor in the costs of car rentals and parking, SCCA House offers the best price and the most amenities. Financial assistance may be available for SCCA patients who qualify.

Reservations

To make reservations at SCCA House, please call (206) 204-3700 or email sccahouse@seattlecca.org.

For additional housing resources or guidance, please contact the SCCA Housing Department at **(206)288-7263** or email housing@seattlecca.org.

Pete Gross House

525 Minor Ave | Seattle, WA 98109
(206) 262-1000 | Pete_Gross_House@prmc.com

Pete Gross House offers private apartments for SCCA patients who need temporary long-term housing during treatment. There are 70 fully furnished apartments that have been specifically designed for the comfort of patients and families.

Each apartment has a washer/dryer, dishwasher, microwave, range, refrigerator, and television. The kitchens are generously equipped with dishes, pots, pans, and cutlery. All utilities are included. One- and two-bedroom apartments have queen size sleeper sofas. Secure parking is located underneath the building. Pete Gross House is located less than ½ mile from SCCA.

Amenities include:

- Complimentary shuttle service to and from SCCA and twice daily to the grocery store
- Rooftop healing garden and 2nd floor terrace
- Complimentary Cable TV
- VCR/DVD player
- Local phone service
- Internet access
- Bedroom linens
- All utilities
- Direct insurance and Medicaid billing

Fees:

Studio

\$1,300 to \$1,480 monthly

- Sleeps up to two people

One Bedroom

\$1,770 to \$1,920 monthly

- Sleeps up to four people

Two Bedroom Two Bath

\$2,485 to \$2,695 monthly

- Sleeps up to six people

- \$300 non-refundable, administrative move-in fee.
- \$75 monthly parking fee (spaces are small; smaller cars fit best).

Waiting List

Pete Gross House is a popular housing choice for patients and families seeking long-term stays. We encourage you to contact Pete Gross House as soon as you have an arrival date. Your name will be added to their waiting list.

Due to the unpredictable nature of treatment schedules, patients may leave sooner or later than anticipated. This makes it extremely difficult to confirm room availability, especially for arrival dates that are a few weeks into the future. Priority is given to patients with longer stays. You are encouraged to contact SCCA House at (206) 204-3700 to make a reservation in case a room is not available at Pete Gross House immediately upon your arrival.

Reservations

Contact Pete Gross House directly to make put your name on the waiting list or if you have specific questions about the property, **(206) 262-1000**.

If you need additional resources or have questions, please contact the SCCA Housing Department at **(206) 288-7263** or email housing@seattlecca.org.

Ronald McDonald House

5130 40th Ave NE | Seattle, WA 98105

Tel: (206) 838-0600 | Fax: (206) 868-0650 | www.rmhcseattle.org



Ronald McDonald House provides space for 80 pediatric patients and their family members being treated at Seattle Children's and/or Seattle Cancer Care Alliance who live at least 45 miles away. Please contact Ronald McDonald House to discuss availability, waiting list, and eligibility.

What You Need to Know About the Ronald McDonald House

Ronald McDonald House has three buildings—two buildings are communal living quarters with private bedrooms. The third building has self-sufficient apartments reserved for families with children who have received bone marrow transplants (BMT). *(The following room description does not apply to the BMT patient apartments.)*

- Each family has their own bedroom with two beds, private bathroom, telephone, television, and DVD player. All families share a large kitchen and dining room. This area is stocked with dishes, cooking utensils, and some basic food items. Each family has their own space to store their food. Each building also has a large living room, a library, computer room with Internet access, free laundry facilities, and indoor and outdoor play areas.
- Ronald McDonald House provides all towels, blankets, other linens, cleaning supplies, paper products, and basic food items. Cribs and breast pumps are available for check-out. We can accommodate families with wheelchairs. Families should bring their own clothing, toiletries, and any additional food items. We do not provide wheelchairs, strollers, car seats, or baby monitors.
- Every family is responsible for treating the Ronald McDonald House with care and for helping with its general upkeep. Families are responsible for keeping their room in good condition, cleaning up after their family in all communal areas, laundering their linens as needed, doing an assigned chore on a daily basis, and cleaning their room at check-out so that the room is ready for the next family. Our families' participation helps make the Ronald McDonald House a home and helps keep housing costs very low.

Housing Fees

- Families are asked to pay \$25 per night.
- **No family is turned away if they are not able to pay.**
- If you know that your child has medical coupons or is eligible for Medicaid funding, please contact your Medical Transportation Office well in advance to see if they will cover your housing costs.

Considerations

BMT patients and their families are placed on the waiting list for the BMT apartments **one week prior** to their "Day Zero." Being placed on a wait list *is not a guarantee for housing on the date requested*. Confirmation cannot be given of an available apartment until 24 to 48 hours prior to the move-in date. Families are *not guaranteed* housing at Ronald McDonald House's BMT apartments for the duration of their child's treatment.

PAYING FOR LODGING EXPENSES

Insurance Coverage

Contact your insurance company to see if your plan has housing and/or travel benefits. If so, ask what the limitations might be (i.e. mileage, dollar amounts, reimbursement process).

SCCA Social Work Department

Social workers can refer you to financial resources and help you apply for assistance programs that may be available to you. Call **(206) 288-1076** or e-mail socialw@seattlecca.org to be referred to a social worker.

American Cancer Society Lodging Program

The American Cancer Society works with area hotels (primarily downtown Seattle) willing to donate rooms to cancer patients for short stays. **Availability is limited** and is rarely for more than 5 nights consecutively. Not available for caregivers alone if the patient is in the hospital; patient must be using the room. Call the SCCA Patient Navigator at **(206) 288-2081** for information regarding this program and obtaining a referral.

Fund Raising:

Many people find fundraising in their home communities and social groups to be fun and a good way to help address financial needs and build support networks. *National Transplant Assistance Fund & Catastrophic Injury Program* can assist patients organize, launch, and sustain grassroots fundraising campaigns. They can assist with flyers, T-shirts, and web campaigns. Donors are often able to receive tax deductions for their donations.

Call **1-800-642-8399**. Web site: www.transplantfund.org.

Contact SCCA's Social Work Department at **(206) 288-1076** for other organizations that may be able to assist your efforts.

Washington State Medicaid:

Washington State Medicaid recipients are generally offered lodging and travel benefits. Must be pre-approved (see page 5).

MEDICAID

Alaska Medicaid

Your referring physician's office at home must initially contact First Health, which contracts with Alaska Medicaid to authorize out-of-state travel and lodging. Once pre-authorized, they will then call to make reservations for your lodging at a contracted facility (typically First Hill Apartments, Hotel Nexus, or the Quality Inn). The State Travel Office arranges for travel (800) 514-7123. Your social worker or the SCCA housing coordinator can call for extensions once you are here. They have the necessary forms that need to be given to the housing and transportation providers for billing.

Out-of-State Medicaid Benefits

Patients with out-of-state Medicaid also need to have prior approval for transportation and lodging expenses made through their local Medicaid office. Many out-of-state Medicaid programs do not pay for transportation and lodging, or pay only part of what a room or apartment might cost.

Washington State Medicaid

Washington State Medicaid does provide **medically necessary** housing and transportation if your treatment cannot be done closer to your home. In most cases, a physician must refer your care to SCCA and self-referrals may be denied lodging benefits. Washington State Medicaid contracts with "transportation brokers" depending on your county to authorize housing and transportation for Medicaid patients.

If there is a change or concern with your Medicaid status or eligibility during your stay, please contact your Medicaid case worker, or social worker at SCCA, UW Medical Center, or Seattle Children's **immediately**.

Arranging or Obtaining Gas Cards or Transportation to your Medical Facility

Contact the Medicaid broker of the county you are living in. If you are temporarily living in Seattle, call the Hopelink Broker (Brokers are listed for your convenience on page 6).

Arranging Lodging

1. Contact the Housing office at Seattle Cancer Care Alliance as soon as you know your appointment date.
2. We will submit documentation to the broker requesting lodging. Once the Broker has made the reservations they will contact you directly. If you do not hear from them a day before your appointment, contact them **immediately**.
3. Please also call your Broker in case there are screening criteria they have for you.

PLEASE NOTE: Medicaid reserves the right to arrange lodging at the most appropriate and cost effective location available. Clients may indicate their preferences of locations, but may not choose where they wish to stay unless they pay privately. If a property requires a deposit, parking fees, or phone charges, Medicaid typically will NOT pay for these; you are responsible for those costs.

Washington State Medicaid Brokers

Broker	Home Counties Covered	Phone & TDD#:
Coast Transportation	Asotin, Garfield, Whitman	(800)873-9996 or (509) 397-2935
Human Services Council	Clark, Cowlitz, Klickitat, Skamania, Wahkiakum	(800)752-9422 or (360) 694-9997
HOPELINK	King	(800)923-7433 or (425) 861-1454 TDD: (800)246-1646
NW Regional Council	Island, San Juan, Skagit, Whatcom	(800)860-6812 or (360) 738-4554 (Whatcom only) TDD: 800-585-6749
Paratransit	Pierce, Clallam, Jefferson, Kitsap, North Mason, Pacific, Thurston, Lewis, Grays Harbor, South Mason, Snohomish	(360) 377-7007 (all counties) (800)756-5438 (Mason-North, Kitsap, Clallam, Jefferson) (800)846-5438 (Grays Harbor, Lewis, Mason-South, Pacific, Thurston) (800)925-5438 (Pierce) (877) 852-2580 (Snohomish) TDD: (800)934-5438
People for People	Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia, ,	(800)233-1624 or (509) 248-6793 TDD: (800)606-1302 or (509) 453-1302
Special Mobility Services	Ferry, Pend Oreille, Stevens, Grant, Lincoln, Adams, Spokane	(800)892-4817 or (509) 534-9760 TDD: 1(800)821-7167 or (509) 534-8566
Trancare	Chelan, Douglas, Okanogan	(800)352-8726 or (509) 667-2727

TRANSPORTATION & PARKING

Volunteer Airport Pick-Up

Volunteer drivers can provide transportation to and from Seattle-Tacoma International Airport and Boeing Field for SCCA patients and their primary caregivers. To request transportation, please call Volunteer Services at (206) 288-1075 or e-mail voluntee@seattlecca.org at least 3 business days prior to your travel date. You will need to provide your complete flight information.

Airport Shuttle

Shuttle Express provides transportation to and from Seattle-Tacoma International Airport, 24 hours a day. The cost to or from downtown Seattle is about \$28.75 for up to two people, \$4 more for a third person. www.shuttleexpress.com. (206) 622-1424.

Donated Air Transportation

The National Patient Travel Center exists to facilitate patient access to appropriate charitable medical air transportation resources in the United States. They can be reached at (800)296-1217 or www.patienttravel.org 24 hours a day, seven days a week.

Road to Recovery Service Program

An American Cancer Society service program that provides transportation for cancer patients to their treatments and home again. Transportation is provided according to the needs and available resources in the community. Call our Patient Navigator at (206) 288-2081 for more information and a referral.

SCCA Shuttle

A free shuttle is available from SCCA to UW Medical Center and Seattle Children's Monday through Friday from 7:00 a.m. to 7:50 p.m. Schedules can be found throughout the clinic or on the SCCA website at www.seattlecca.org/transportation.cfm.

SCCA House Shuttle & Pete Gross House Shuttle

Shuttle service is offered to Pete Gross House and SCCA House residents. These shuttles will take patients to SCCA and grocery stores. The shuttles run Monday through Friday from 7:10 a.m. to 7:00 p.m.

Car Rental Discounts

Aero (Redmond, WA) (425) 562-1850
Mention you are a patient or family member at SCCA and receive a deduced monthly rate

Avis/Budget (800) 527-0700
Avis Discount Code: G061200
Budget Discount Code: M029300
(Avis and Budget are under the same ownership)

Dollar (Seattle, WA) (206) 381-1323
Mention you are a patient or family member at SCCA

Enterprise (Seattle, WA) (206) 382-1051
Discount Code: 45N3987

SCCA Parking

The parking fee for patients is no more than \$4.00 per day with validation. Parking fees are pro-rated for shorter visits to the clinic. Reciprocal parking applies to both SCCA and UWMC parking garages. Metered street parking in Seattle is free after 6 p.m., Monday through Saturday, and all day Sunday.

Disabled Parking Permits

Disabled parking permits allow patients to park in disabled parking spots and at city meters for free (private parking garages still require payment). Applications can be obtained through the SCCA Social Work Office or DMV. Applications must be approved by a physician.



TOURS

SCCA Housing Tours

Volunteer Services can schedule tours of the SCCA House and the Pete Gross House. Tour requests must be received at *least 3 business days in advance*. Contact Volunteer Services at 206-288-1075 or voluntee@seattlecca.org

UW Medical Center Inpatient Tours

Inpatient tours of UW Medical Center take place Monday through Friday, at 2:45 p.m. It is approximately 20 to 30 minutes long. Call (206) 288-1075 to schedule a tour.

Seattle Children's Inpatient Tours

Tours are conducted by a child life specialist and are individually scheduled. The tour is approximately 20 to 30 minutes long. Please call at least 3 days in advance to schedule your tour. (206) 288-1075.

FREQUENTLY ASKED QUESTIONS

Where should I live?

Patients are welcome to stay at SCCA House or Pete Gross House while you are being treated. SCCA House provides large rooms with kitchenettes for short-term stays, generally defined as days or weeks. Pete Gross House has private apartments for long-term stays, generally defined as several months. If you need additional housing resources or guidance please contact the SCCA Housing Department at (206) 288-7263.

Who can stay at SCCA House?

Any patient, caregiver, or family member of a patient currently in treatment with SCCA, is welcome to stay at SCCA House.

Allogeneic transplant patients may stay during their work-up period, but because of the communal nature of the kitchen and other common areas, must transfer to Pete Gross House or other private apartment at or around day zero. **Autologous transplant patients** may stay through the entire duration of their treatment unless advised otherwise by their doctor. It is an ideal option for most long-term follow-up patients. If you are unsure whether or not the SCCA House is the best fit for you, contact your SCCA medical team."

What is SCCA House?

SCCA House is a short-term housing facility for SCCA patients and families. The SCCA House takes special infection control measures to protect patients, which are not found in standard hotels. In addition to spacious, private suites with kitchenettes, SCCA House has a resource room, wellness room, meditation room, media room and support groups. There is also a large community chef-size kitchen and dining area.

How do I know if my insurance plan has lodging or travel benefits?

Contact your insurance carrier directly and ask them to describe your policy's lodging and travel benefit. If your insurance company requires a letter of medical necessity in order to approve lodging, contact the SCCA Housing Department at (206) 288-7263.

How does Washington State hotel tax work?

Washington State hotel tax is approximately 15.6%. SCCA House and Pete Gross House are exempt from this tax.

I am on the Pete Gross House waiting list. What should I do now?

Room availability cannot be confirmed at Pete Gross House until a week or few days before your arrival. We know it can be worrisome to not have housing secured in advance. You may stay at SCCA House for the interim period while you wait for a room to become available.

Is there financial assistance for housing?

Housing in Seattle can be a large drain on financial resources. There are some organizations, including SCCA, that may provide financial assistance for housing to those who qualify. SCCA patients can speak to a social worker for a financial assistance consultation. If you would like to be referred to a social worker, call (206) 288-1076.