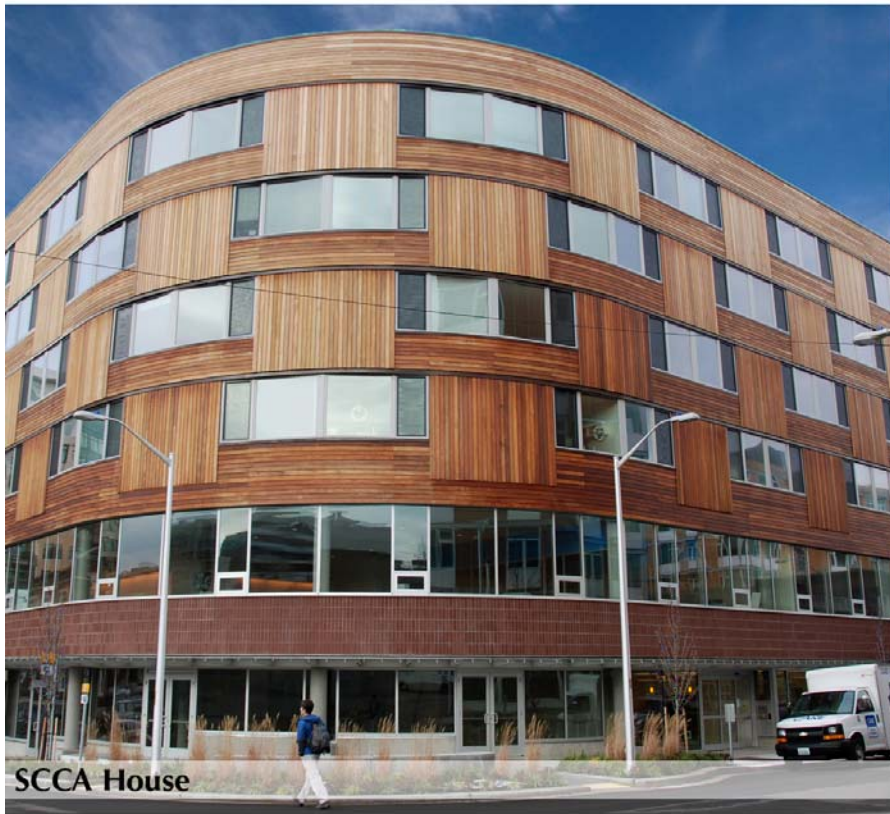


HOUSING OPTIONS

Seattle Cancer Care Alliance



www.Seattlecca.org/Housing

"We're here to help you."

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For questions or additional guidance contact the Housing Department at **(206) 288-7263** or e-mail housing@seattlecca.org.



Fred Hutchinson Cancer Research Center
UW Medicine
Seattle Children's

SCCA House

207 Pontius Ave N | Seattle, WA 98109
(206) 204-3700 | sccahouse@seattlecca.org



SCCA House was built to be a home away from home for patients seeking treatment at SCCA. This affordable, 80-unit facility opened in 2009 and is conveniently located within blocks of SCCA. It features fully furnished rooms with kitchenettes and many amenities, including free shuttle service. SCCA House was designed and built with very strong infection control measures – an extra step to help keep you safe.

Amenities include:

- Free shuttle service to SCCA and the grocery store
- Free laundry room
- Underground guest parking
- Community dining room
- Community chef-size kitchen w/ 7 cooking stations
- Community living room
- Wellness room
- Business center & resource room
- Classroom for educational events & support groups
- Media room
- Children’s play room
- Free wireless Internet & data ports
- Terrace and rooftop decks
- Direct insurance or Medicaid billing

SCCA House has a tranquil rooftop garden with incredible views of the city – a nice place to escape the stress of the day. Caring staff and helpful volunteers are available to assist and support patients during their stay. The wheel chair accessible shuttle transports patients to SCCA and local grocery stores Monday through Friday. SCCA House offers a secure building with underground parking.

Each guest room is outfitted with a kitchenette including a microwave, small refrigerator, and sink. Telephone for local calls, cable TV, and wireless internet are also included. All baths are equipped with handholds and some rooms provide roll-in showers.

Fees (rates are subject to change without notice): Call house for Rates or additional questions

Patient Suite –

Daily rates 1-6 nights \$75/night
Weekly 7-29 nights \$71/night
Monthly 30 nights \$65/night

- Sleeps two
- Queen size bed
- Flat-Screen TV
- Kitchenette

Patient & Caregiver Suite –

Daily rates 1-6 nights \$95/night
Weekly 7-29 nights \$90/night
Monthly 30 nights \$83/night

- Sleeps three
- Queen size bed
- Twin size bed
- Flat-Screen TV
- Separate caregiver area
- Kitchenette

Patient & Family Suite –

Daily rates 1-6 nights \$126/night
Weekly 7-29 nights \$120/night
Monthly 30 nights \$110/night

- Sleeps Five
- Queen size bed
- Twin size bed
- Separate caregiver area
- Queen size sleeper sofa
- Flat-Screen TV
- Kitchenette

SCCA House is exempt from WA State hotel tax and is able to offer a **savings of over 15%** compared to standard hotel rates. When you factor in the costs of car rentals and parking, SCCA House offers the best price and the most amenities. Financial assistance may be available for SCCA patients who qualify.

Reservations

To make reservations at SCCA House, please call (206) 204-3700 or email sccahouse@seattlecca.org.

For additional housing resources or guidance, please contact the SCCA Housing Department at **(206)288-7263** or email housing@seattlecca.org.

Pete Gross House

525 Minor Ave N | Seattle, WA 98109

(206) 262-1000 | Pete_Gross_House@pinnaclefamily.com

Pete Gross House offers private apartments for SCCA patients who need temporary long-term housing during treatment. There are 70 fully furnished apartments that have been specifically designed for the comfort of patients and families.

Each apartment has a washer/dryer, dishwasher, microwave, range, refrigerator, and television. The kitchens are generously equipped with dishes, pots, pans, and cutlery. All utilities are included. One- and two-bedroom apartments have queen size sleeper sofas. Secure parking is located underneath the building. Pete Gross House is located less than ½ mile from SCCA. The wheelchair accessible shuttle transports residents to SCCA and local grocery stores Monday through Friday.

Amenities include:

- Complimentary shuttle service to and from SCCA and twice daily to the grocery store
- Rooftop healing garden and 2nd floor terrace
- Complimentary Cable TV
- VCR/DVD player
- Local phone service
- Internet access
- Bedroom linens
- All utilities
- Direct insurance and Medicaid billing

Fees (rates are subject to change without notice): Call the house for rate or additional questions

Studio

\$1,400 to \$1,580 monthly

- Sleeps up to two people

One Bedroom

\$1,870 to \$2,020 monthly

- Sleeps up to four people

Two Bedroom Two Bath

\$2,610 to \$2,795 monthly

- Sleeps up to six people

- \$300 non-refundable, administrative move-in fee.
- \$100 monthly parking fee (spaces are small; smaller cars fit best).

Waiting List

Pete Gross House is a popular housing choice for patients and families seeking long-term stays. We encourage you to contact Pete Gross House as soon as you have an arrival date. Your name will be added to their waiting list.

Due to the unpredictable nature of treatment schedules, patients may leave sooner or later than anticipated. This makes it extremely difficult to confirm room availability, especially for arrival dates that are a few weeks into the future. Priority is given to patients with longer stays. You are encouraged to contact SCCA House at (206) 204-3700 to make a reservation in case a room is not available at Pete Gross House immediately upon your arrival.

Reservations

Contact Pete Gross House directly to put your name on the waiting list or if you have specific questions about the property, **(206) 262-1000**.

If you need additional resources or have questions, please contact the SCCA Housing Department at **(206) 288-7263** or email housing@seattlecca.org.

Ronald McDonald House

5130 40th Ave NE | Seattle, WA 98105

Tel: (206) 838-0600 | Fax: (206) 868-0650 | www.rmhcseattle.org



Ronald McDonald House provides space for 80 pediatric patients and their family members being treated at Seattle Children's and/or Seattle Cancer Care Alliance who live at least 45 miles away. Please contact Ronald McDonald House to discuss availability, waiting list, and eligibility.

What You Need to Know About the Ronald McDonald House

Ronald McDonald House has three buildings—two buildings are communal living quarters with private bedrooms. The third building has self-sufficient apartments reserved for families with children who have received bone marrow transplants (BMT). *(The following room description does not apply to the BMT patient apartments.)*

- Each family has their own bedroom with two beds, private bathroom, telephone, television, and DVD player. All families share a large kitchen and dining room. This area is stocked with dishes, cooking utensils, and some basic food items. Each family has their own space to store their food. Each building also has a large living room, a library, computer room with Internet access, free laundry facilities, and indoor and outdoor play areas.
- Ronald McDonald House provides all towels, blankets, other linens, cleaning supplies, paper products, and basic food items. Cribs and breast pumps are available for check-out. We can accommodate families with wheelchairs. Families should bring their own clothing, toiletries, and any additional food items. We do not provide wheelchairs, strollers, car seats, or baby monitors.
- Every family is responsible for treating the Ronald McDonald House with care and for helping with its general upkeep. Families are responsible for keeping their room in good condition, cleaning up after their family in all communal areas, laundering their linens as needed, doing an assigned chore on a daily basis, and cleaning their room at check-out so that the room is ready for the next family. Our families' participation helps make the Ronald McDonald House a home and helps keep housing costs very low.

Housing Fees

- Families are asked to pay \$25 per night.
- **No family is turned away if they are not able to pay.**
- If you know that your child has medical coupons or is eligible for Medicaid funding, please contact your Medical Transportation Office well in advance to see if they will cover your housing costs.

Considerations

BMT patients and their families are placed on the waiting list for the BMT apartments **one week prior** to their "Day Zero." Being placed on a wait list *is not a guarantee for housing on the date requested*. Confirmation cannot be given of an available apartment until 24 to 48 hours prior to the move-in date. Families are *not guaranteed* housing at Ronald McDonald House's BMT apartments for the duration of their child's treatment. Ronald McDonald House staff works closely with the social work staff and the SCCA Housing Team to assist you with alternatives if a BMT apartment is not available when you need it.

PAYING FOR LODGING EXPENSES

Insurance Coverage

Contact your insurance company to see if your plan has lodging and/or travel benefits. If so, ask what the limitations might be (i.e. mileage, dollar amounts, reimbursement process). If the company requires a letter of medical necessity, contact the SCCA Housing Team for help at **(206) 288-7263** or housing@seattlecca.org.

SCCA Social Work Department

Social workers can refer you to financial resources and help you apply for assistance programs that may be available to you. Call **(206) 288-1076** or e-mail socialw@seattlecca.org to be referred to a social worker.

American Cancer Society Lodging Program

The American Cancer Society works with area hotels (primarily downtown Seattle) willing to donate rooms to cancer patients for short stays. **Availability is limited** and is rarely for more than 5 nights consecutively. Not available for caregivers alone if the patient is in the hospital; patient must be using the room. Call the SCCA Patient Navigator at **(206) 288-2081** for information regarding this program and obtaining a referral.

Fund Raising

Many people find fundraising in their home communities and social groups to be a necessary and fun way to help address financial needs and build support networks. *National Transplant Assistance Fund & Catastrophic Injury Program* can assist patients organize, launch, and sustain grassroots fundraising campaigns. They can assist with flyers, T-shirts, and web campaigns. Donors are often able to receive tax deductions for their donations.

Call **1-800-642-8399**. Web site: www.transplantfund.org.

Contact SCCA's Social Work Department at **(206) 288-1076** for other organizations that may be able to assist your efforts.

Washington State Medicaid

Washington State Medicaid recipients are generally offered lodging and travel benefits. Must be pre-approved (see page 5).

MEDICAID

Alaska Medicaid

Your referring physician's office at home must initially contact "Affiliated Computer Services", which contracts with Alaska Medicaid to authorize out-of-state travel and lodging. Once pre-authorized, they will then call to make reservations for your lodging at a contracted facility (typically First Hill Apartments, Hotel Nexus, or the Quality Inn). The State Travel Office arranges for travel (800) 514-7123. Your social worker or the SCCA housing coordinator can call for extensions once you are here. They have the necessary forms that need to be given to the housing and transportation providers for billing.

Out-of-State Medicaid Benefits

Patients with out-of-state Medicaid also need to have prior approval for transportation and lodging expenses made through their local Medicaid office. Many out-of-state Medicaid programs do not pay for transportation and lodging, or pay only part of what a room or apartment might cost.

Washington State Medicaid

Washington State Medicaid does provide **medically necessary** lodging and transportation if your treatment cannot be done closer to your home. In most cases, a physician must refer your care to SCCA and self-referrals may be denied lodging benefits. Washington State Medicaid contracts with "transportation brokers" organized by your county to authorize lodging and transportation for Medicaid patients.

If there is a change or concern with your Medicaid status or eligibility during your stay, please contact your Medicaid case worker, or social worker at SCCA, UW Medical Center, or Seattle Children's **immediately**.

Arranging or Obtaining Gas Cards or Transportation to your Medical Facility

Contact the Medicaid broker of the county you are living in. If you are temporarily living in Seattle, call the Hopelink Broker (Brokers are listed for your convenience on page 6).

Arranging Lodging

1. Contact the Housing office at Seattle Cancer Care Alliance as soon as you know your appointment date.
2. We will submit documentation to the broker requesting lodging. Once the Broker has made the reservations they will contact you directly. If you do not hear from them a day before your appointment, contact them **immediately**.
3. Please also call your Broker in case there are screening criteria they have for you, not being screened may result in denial of lodging or transportation benefits.

PLEASE NOTE: Medicaid reserves the right to arrange lodging at the most appropriate and cost effective location available. Clients may indicate their preferences of locations, but may not choose where they wish to stay unless they pay privately. If a property requires a deposit, parking fees, or phone charges, Medicaid typically will NOT pay for these; you are responsible for those costs.

Washington State Medicaid Brokers

Broker	Home Counties Covered	Phone & TDD#:
Human Services Council	Clark, Cowlitz, Klickitat, Skamania, Wahkiakum	(800)752-9422 or (360) 694-9997
HOPELINK	King, Snohomish	(800)923-7433 or (425) 861-1454 TDD: (800)246-1646
NW Regional Council	Island, San Juan, Skagit, Whatcom	(800)860-6812 or (360) 738-4554 (Whatcom only) TDD: 800-585-6749
Paratransit	Pierce, Clallam, Jefferson, Kitsap, North Mason, Pacific, Thurston, Lewis, Grays Harbor, South Mason	(360) 377-7007 (all counties) (800)756-5438 (Mason-North, Kitsap, Clallam, Jefferson) (800)846-5438 (Grays Harbor, Lewis, Mason-South, Pacific, Thurston) (800)925-5438 (Pierce) (877) 852-2580 (Snohomish) TDD: (800)934-5438
People for People	Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia, Chelan, Douglas, Okanogan	(800)233-1624 or (509) 248-6793 TDD: (800)606-1302 or (509) 453-1302
Special Mobility Services	Ferry, Pend Oreille, Stevens, Grant, Lincoln, Adams, Spokane, Asotin, Garfield, Whitman	(800)892-4817 or (509) 534-9760 TDD: 1(800)821-7167 or (509) 534-8566

Questions or concerns about Medicaid Lodging? Contact the SCCA Housing Team at **(206) 288-7263** or **housing@seattlecca.org**.

TRANSPORTATION & PARKING

Volunteer Airport Pick-Up

Volunteer drivers can provide transportation to and from Seattle-Tacoma International Airport and Boeing Field for SCCA patients and their primary caregivers. To request transportation, please call Volunteer Services at (206) 288-1075 or e-mail voluntee@seattlecca.org at least 3 business days prior to your travel date. You will need to provide your complete flight information.

Airport Shuttle

Shuttle Express provides transportation to and from Seattle-Tacoma International Airport, 24 hours a day. The cost to or from downtown Seattle is about \$28.75 for up to two people, \$4 more for a third person. www.shuttleexpress.com. (206) 622-1424.

Donated Air Transportation

The National Patient Travel Center exists to facilitate patient access to appropriate charitable medical air transportation resources in the United States. They can be reached at (800)296-1217 or www.patienttravel.org 24 hours a day, seven days a week.

Road to Recovery Service Program

An American Cancer Society service program that provides transportation for cancer patients to their treatments and home again. Transportation is provided according to the needs and available resources in the community. Call our Patient Navigator at (206) 288-2081 for more information and a referral.

SCCA Shuttle

A free shuttle is available from SCCA to UW Medical Center and Seattle Children's Monday through Friday from 7:00 a.m. to 7:50 p.m. Schedules can be found throughout the clinic or on the SCCA website at www.seattlecca.org/transportation.cfm.

SCCA House Shuttle & Pete Gross House Shuttle

Shuttle service is offered to Pete Gross House and SCCA House residents. These shuttles will take patients to SCCA and grocery stores. The shuttles run Monday through Friday from 7:10 a.m. to 7:00 p.m.

Car Rental Discounts

Aero (Redmond, WA) (425) 562-1850
Mention you are a patient or family member at SCCA and receive a deduced monthly rate

Avis/Budget (800) 527-0700
Avis Discount Code: G061200
Budget Discount Code: M029300
(Avis and Budget are under the same ownership)

Dollar (Seattle, WA) (206) 381-1323
Mention you are a patient or family member at SCCA

Enterprise (Seattle, WA) (206) 382-1051
Discount Code: 45N3987

SCCA Parking

The parking fee for patients is no more than \$4.00 per day with validation. Parking fees are pro-rated for shorter visits to the clinic. Reciprocal parking applies to both SCCA and UWMC parking garages. Metered street parking in Seattle is free after 6 p.m., Monday through Saturday, and all day Sunday.

Disabled Parking Permits

Disabled parking permits allow patients to park in disabled parking spots and at city meters for free (private parking garages still require payment). Applications can be obtained through the SCCA Social Work Office or DMV. Applications must be approved by a physician, based on medical need.



TOURS

SCCA Housing Tours

Volunteer Services can schedule tours of the SCCA House and the Pete Gross House. Tour requests must be received at *least 3 business days in advance*. Contact Volunteer Services at 206-288-1075 or voluntee@seattlecca.org

UW Medical Center Inpatient Tours

Inpatient tours of UW Medical Center take place Monday through Friday, at 2:45 p.m. It is approximately 20 to 30 minutes long. Call (206) 288-1075 to schedule a tour.

Seattle Children's Inpatient Tours

Tours are conducted by a child life specialist and are individually scheduled. The tour is approximately 20 to 30 minutes long. Please call at least 3 days in advance to schedule your tour. (206) 288-1075.

FREQUENTLY ASKED QUESTIONS

If I need to stay near the SCCA Clinic for my treatment, where should I live?

You should make arrangements for the housing option that best fits your needs and your budget. We can also help you narrow down your choices. Ultimately, it is your decision.

Who Can Stay at the SCCA House

Any SCCA patient, caregiver or family member of a patient are welcome to stay at the SCCA House while the patient is undergoing active treatment. Pre-transplant patients may stay during their work-up period, *but we suggest that you transfer to the Pete Gross House or other private apartment at or around day zero.*

Why do you suggest transplant patients transfer to PGH or private apartment?

SCCA House was originally designed to address the specific needs of General Oncology patients. This patient group typically does not require isolation from others, as their immune system is not as radically compromised as transplant patients experience. The architectural design of the SCCA House, encourages group interaction through commonly-used kitchen and dining rooms, Wellness room, and theatre. Finally, the rooms, themselves, are not completely suited to transplant patients, who often require medication to be refrigerated, and who must generally stock up on groceries more, since getting out may be a problem. The mini-refrigerators in the SCCA House rooms may not be suitable, therefore, to address these special needs of transplant patients.

If I am undergoing a transplant, but I have decided I prefer SCCA House to Pete Gross House, can I stay at the SCCA House?

Absolutely! There are no policies in place to stop you from staying anywhere you wish unless your insurance or Medicaid has preferences. However, there are housing options that remain more suitable to one kind of treatment, as opposed to another. SCCA designed the SCCA House for oncology patients who don't require isolation. If you are a transplant patient and wish to stay at SCCA House, then you must remember to maintain as much isolation as possible, and refrain from using anything that might carry germs from person to person (sponges, towels, etc.) For instance, there are strict cleaning measures in the SCCA House kitchen, so that all people will follow the more rigid protocol set out for transplant cases – but this does not mean that everyone follows the rules. People must make these housing choices, individually, around which house is best for them. If you need help, feel free to call the Housing Department at 206-288-7263. Or, you can email your questions to: housing@seattlecca.org. Be assured that as you spend time with your transplant team, they have good training materials and classes to help you learn everything you'll need to know to keep yourself or your patient as healthy and protected as required.

What is the SCCA House?

The SCCA House was designed specifically with SCCA patients in mind. Patient can feel safe and secure in the House's Infection controlled conscious environment not found in standard hotels. The House brings about a sense of community, with a resource room, wellness room, support groups, meditation room, media room; reminding patients and caregivers that they are not alone. The spacious private rooms provide kitchenettes for small meal preparation with a large community chef-size kitchen available for full meal preparation.

What the SCCA House is NOT

The SCCA House is not a medical facility. There are no aides to assist you with walking, lifting, or bathing. There are strict rules forbidding patient housing staff from any lifting activities with guests, for liability concerns. The patient houses do not have wheelchairs to provide to guests. The patient houses do have some rooms which have undergone structural changes to accommodate those who need such, but not ALL rooms in the houses are handicap units. If you need help getting up from a chair, toilet, or bed, it is your responsibility to inform your caregiver of these requirements. If you require mobility assistance, such as a wheelchair or walker, you must talk to your medical team and follow their guidance. Patient housing staffers are not trained to assist with these needs.

The SCCA House and Pete Gross House are not hotels. Because we are a non-profit, and our goal is to keep the costs of the units as low as possible for you, we do not provide hotel amenities such as hair dryers in each room, or complimentary shampoo every day of your stay. Your household maintenance, and toiletry items, are your responsibility. We do fill toilet paper after a unit is vacated, during apartment turn-overs, and when readying the unit for the next guest. However, when current renters run out, we do not restock paper products. The shuttle vans make a grocery run, daily, so there should be no problem in outfitting your new home, once you settle in for your stay. Look for the grocery list, we devised, to get started with your weekly shopping! And, if you run out and have an emergent need for something, ask the staff at the front desk. Sometimes there are donations of household items, and they might be able to help you out.

Because we do not provide some items, like hotels, we do try to have such items available for loan from the front desk. Ask, and we can provide you with an iron, ironing board, hair dryer, smaller vacuum cleaner, extra chair, blow-up bed, and more.

How do I know if my insurance plan has a lodging or travel benefit?

Contact your insurance carrier directly and ask them to describe your policy's lodging and travel benefit. If your insurance company requires a letter of medical necessity in order to approve lodging, contact the SCCA Housing Department at 206-288-7263.

How does Washington state hotel tax work?

Washington state hotel tax is 15.6% for hotel stays of 30 consecutive nights or longer. The SCCA House and the Pete Gross House are exempt from this tax.

I've heard about the Pete Gross House. Do I have to stay there?

The Pete Gross House is one of many housing options. While some patients enjoy the community feel, nearby location and shuttle service of the Pete Gross House, and assurance that the building's population is exclusively SCCA patients, others may enjoy a different area of town, or a more private setting that a condo or private apartment can provide. The most common reason people choose outside apartments or condos is because of pets they bring, or the size of the party they wish to accommodate.

I am on the Pete Gross House Waitlist. What should I do now?

The Pete Gross House often cannot confirm the availability of a room until a week or few days before your arrival. We know it can be worrisome to not have housing secured in advance. You may want to make a reservation at the SCCA House, or a local hotel for the interim period, while you wait for an apartment to become available (ask about cancellation fees). You may also want to have a second housing option in mind just to be prepared.

What if I have concerns about my accommodation?

Your health is very important. Immediately contact the property manager or owner with any cleanliness or safety concerns. The responsible parties genuinely want to hear and address your problems. Most properties want to reasonably accommodate your needs. If you are concerned about talking with them, or remain unsatisfied, call the SCCA Housing Department at (206) 288-7263.

Is there financial assistance for housing?

Housing in Seattle can be a large drain on financial resources. There are some organizations that can provide financial assistance for housing. SCCA patients can speak to a social worker for a financial assistance consultation. If you would like to be referred to a social worker you can contact (206)288-1076.